

LIFETIME WARRANTY

Fleetwood Windows & Doors provides a transferrable limited lifetime ¹warranty. *Non-single-family projects are provided with a two (2) year warranty.*

Stock Anodized Finishes:

- Twenty (20) years, regardless of location (Requires documented cleaning per the care & maintenance instructions)

²Custom Anodized or Painted Finishes:

- Twelve (12) years, regardless of location (Requires documented cleaning per the care & maintenance instructions)

Hardware & Components:

- Free of all defects in material and workmanship that significantly impair operation and usage.
- Electronic locking systems are limited to three (3) years.
- Pivot closers are limited to ten (10) years.

³Insulated Glass:

- Free of significant obstruction within the air space (e.g. coating defects, moisture, and discoloration) for ten (10) years.
 - Butt glazed lites require the use of Dow Corning 995 sealant when glazing.
 - From year eleven (11) forward, Fleetwood will cover 50% of the retail price of the glass only.
- Lites exceeding 70 square feet are limited to eight (8) years.
 - From year nine (9) forward, Fleetwood will cover 50% of the retail price of the glass only.
- Glass professionally verified as "spontaneous breakage" Fleetwood will cover 50% of the retail price of the glass only.

Monolithic & Laminated Glass:

- Free of significant obstruction (e.g. chips, scratches, and discoloration) for ten (10) years.
 - Butt glazed lites require the use of Dow Corning 995 sealant when glazing.

CLiC Glass:

- CLiC function (5) years, CLiC electronics (2) years, CLiC glass lamination (5) years, and CLiC glass seal failure (10) years.

Viewing Criteria: Federal ASTM and AAMA standards are followed. However, ASTM and AAMA set 10ft as the minimum discovery distance, but Fleetwood uses 5ft on all inspections except glass larger than 70 square feet (see Exclusions). Glass and aluminum finishes possess natural imperfections, please refer to applicable AAMA and ASTM standards.

Remedy: An Authorized Dealer must submit the six-digit Confirmed Order number. If the Authorized Dealer is no longer active or refuses to be the liaison an Authorized Dealer must be hired.

Exclusions: Products for which FLEETWOOD has not been paid in full. Labor, shipping, and any expenses related to replacing or repairing products. Non-factory modifications. Failures caused by structural settlement, vibration, ⁴poor installation, corrosion, localized heat exceeding 150 degrees, acts of nature, product abuse, harmful fumes, vapors, or chemicals. Temporary metal bowing (solar expansion) from direct sun exposure and/or significant temperature difference between indoors and outdoors, uniform finish fading, finish crazing on lighter anodized shades, minor color deviations or changes in appearance due to unequal exposure to sun, chemicals, or other atmospheric or climatic conditions, product that has not been maintained according to Fleetwood's care and maintenance instructions. Glass cracks, surface damage, breakage, rattling of grids between glass panes, normal distortion, failure resulting from installation in high moisture areas, failure to order capillary or breather tubes or properly close them, applied film, normal glass deflection, and minor glass imperfections that are allowable under applicable ASTM or other industry standards, discontinued products where stocked inventory, e.g. extrusions and hardware, has been depleted.

Disclaimer: The foregoing warranty and remedies are exclusive and are made expressly in lieu of all other warranties, expressed or implied, whether in fact or by operation of law statutory or otherwise. Fleetwood neither assumes nor authorizes any other person or entity to assume for it any other liability in connection with the sale, installation, or use of the product. In no event will Fleetwood be liable to the purchaser for any damages including but not limited to, any direct, special incidental or consequential damages arising out of or relating to the sale, installation, or use of or inability to use the product or any claim by any other party. This warranty evolved into its current form as Fleetwood moved away from mass production hardware. Therefore, Fleetwood may no longer inventory older components but will assist customers in locating the hardware from a third party, if any exist. This warranty applies to product(s) shipped on or after this document's Published Date.

Fleetwood Windows & Doors Warranty Service Department

800-736-7363

www.FleetwoodUSA.com

Homeowner Records

Authorized Dealer _____

Confirmed Order Number (6-digits) _____

¹ Dealer Terms & Conditions and Care & Maintenance Instructions are made a part of this warranty and are available upon request.

² The homeowner should confirm the Authorized Dealer only provided Fleetwood finished aluminum.

³ The homeowner should confirm the Authorized Dealer only provided Fleetwood warranted glass.

⁴ Dealers are required to monitor proper operation, fit, and finish during/after installation.