



Product Delivery Procedure

1. Inspect delivered product within the first 24 hours (requires removing factory packaging.)
 - a. ¹The factory should be contacted immediately regarding missing, damaged, mis-ordered or defective material.
 - b. Damage cannot be covered under warranty if not reported within 48 hours.
2. Once factory packaging is removed all product specific labels should be reviewed.
3. Prior to installation all products should be stored in a dry, protected area.
4. Installed product should be protected from construction debris and environmental concerns such as salt air.
 - a. Aluminum, glass and hardware should be cleaned as soon as possible.
 - b. Finish, glass and hardware should be protected after cleaning.
 - c. Product finishes and hardware, not recommended for coastal applications, should get immediate and regular care (Care & Maintenance Instructions.)
 - d. Sliding door thresholds are especially susceptible to construction damage.

¹ Regardless of error source replacement product may take several weeks. Early identification is crucial to limit construction path delays.